



ICU WORLD & JUNIOR WORLD CHEERLEADING CHAMPIONSHIPS (WCC) FREQUENTLY ASKED QUESTIONS

Note: This is for 2020 only and is subject to change for 2021

TICKETS AND COMPETITION

Do spectators have to purchase a *Walt Disney World*[®] Resort *Magic Your Way Ticket with Park Hopper*[®] Option in order to watch competition at *ESPN Wide World of Sports Complex*?

No! If you are only going to the *ESPN Wide World of Sports Complex*, you may purchase a ticket at the door for **\$40 per day per person**. However, if you purchase a *Magic Your Way Ticket with Park Hopper*[®] Option from WCC, it includes admission into the *ESPN Wide World of Sports Complex* as well as all four *Walt Disney World*[®] Theme Parks.

When will we receive our *Walt Disney World*[®] Resort *Magic Your Way Ticket with Park Hopper*[®] Option for the Championship?

You receive your tickets when you check in with WCC in **Orlando**.

What does “*Magic Your Way Ticket with Park Hopper*[®] Option” mean?

A *Magic Your Way Ticket with Park Hopper*[®] Option enables you to visit more than one park a day.

Do we use our *Magic Your Way Ticket with Park Hopper*[®] Option for competition?

In addition to Park admission each *Magic Your Way Ticket with Park Hopper*[®] Option purchased through ICU WCC (or USASF/IASF) also has admission into *ESPN Wide World of Sports*[®] Complex for all six days of USASF/IASF & ICU competition. This is NOT considered a Theme Park admission, and therefore does not use a day on your *Magic Your Way Ticket with Park Hopper*[®] Option.

Will attending the Celebration Party take days off of my *Magic Your Way Ticket with Park Hopper*[®] Option?

For the Championship Celebration Party Sunday evening at *Magic Kingdom*[®] Park, a day will not be taken off of your *Magic Your Way Ticket with Park Hopper*[®] Option. Please Note: YOU MUST HAVE A WRISTBAND TO ATTEND ALL PARTIES.

What attractions will be open during the Celebration Party at *Magic Kingdom*[®] Park?

Several of Disney’s most popular attractions will be open for the exclusive use of those who have wristbands to the Celebration Party. More details will be provided via email closer to the event.

If we are not on the hotel travel package, can we attend the Celebration Party?

For those teams or family members who didn't purchase the travel package, admission into the Celebration Party is \$45.00. Extra tickets (wristbands) are limited and will be for sale only during the registration times listed on our website. Wristbands will NOT be sold the night of the party at the park. TRANSPORTATION IS NOT PROVIDED FOR THOSE PURCHASING EXTRA TICKETS.

WCC FREQUENTLY ASKED QUESTIONS (continued)

Walt Disney World buses DO NOT shuttle to Disney Magic Kingdom® Park this evening due to the park being closed to the public. Those purchasing extra wristbands must provide their OWN TRANSPORTATION.

PLEASE NOTE: Each group of minors attending the Celebration Party must be accompanied by an adult chaperone (21 years or older) in order to be allowed into the Party. No liquids of any kind will be allowed in the park. Liquid medication should be reported to the front gate Disney Cast Members.

Can we get a refund on the Celebration Party if we don't go?

No. Please review the Terms & Conditions.

If we do not use all the days on our *Walt Disney World*® Resort *Magic Your Way Ticket with Park Hopper*® Option, may we use them next year?

No. All of the discounted tickets sold at our events have an expiration date. Valid ticket dates are listed on our website, please check when you are ordering your tickets.

Are there discounted park tickets available for family and friends not on the travel package?

Yes, there are three different tickets. Please view the Ticket Information for pricing.

Walt Disney World® Resort *Magic Your Way Ticket with Park Hopper*® Option is valid for unlimited admission into the *Magic Kingdom*® Park, *Epcot*®, *Disney's Hollywood Studios*®, and *Disney's Animal Kingdom*® Theme Park as well as five days of admission into the *ESPN Wide World of Sports* Complex. Note: These tickets DO NOT include Championship bus transportation to the parks or to the competition.

How do I find out when and where my team competes?

A detailed order of competition will be posted on the ICU website closer to the event. The detailed order of competition will tell you the location and exact times that your team will report backstage, take pictures, warm up, and compete.

How can parents pick up tickets of athletes that are registered under coach / team name (on 1 invoice)?

Parents must register their athlete themselves if they would like to pick up their athlete's tickets. No tickets can be pulled from the team's packet.

HOTEL TRAVEL PACKAGE

What is the difference between a Value and Moderate Resort?

The Value accommodations are very nice yet economical hotels. Moderate accommodations are more upscale hotels on the Walt Disney World® property. Therefore, the main difference in package prices is the hotel cost only. All other services will remain the same for both hotels.

We have parents who would like to come to the Championship. Can they sign up for the Hotel Travel Package?

Of course! A lot of coaches meet with the parents and include them on the travel package with their team. However, we encourage family members and friends to register with us directly.

Will all of our rooms be housed together? Can we request for adjoining rooms or a specific location?

Special requests can be made but are not guaranteed. Please note that not all rooms are adjoining so your party may be split.

We have an uneven number of female athletes. Can we pay the quad rate for three girls in a room?

No. The travel package prices have been calculated according to how many people are in each room.

WCC FREQUENTLY ASKED QUESTIONS (continued)

Can we have five people in a room?

No. The resorts do not allow more than four people to a room.

We are arriving to the WCC hotel at 10:00 a.m. / 10:00h will our hotel rooms be ready?

Most hotels do not guarantee check in until 4:00 p.m. / 16:00 h. However, if there are rooms ready in your block, the hotel will check you in early. Please be sure to communicate this to your entire group that is traveling with you.

Our team doesn't leave / fly from Orlando until 6:00 p.m. / 18:00 h. What can we do all day?

Hotel check out is at 11:00 a.m. / 11:00 h. If you would like, you can take a *Walt Disney World*® Resort shuttle bus to *Disney Springs* to shop. The hotel will be glad to store these items for you, but you will be responsible for picking them up before you depart.

How do I request a refund?

Refunds will be issued after the event is over and must be requested in writing no later than 30 days after the event is over. Refund requests may be emailed to your registration specialist. The average processing time for a refund is 4 weeks from the date the request is received. **Refunds are not issued unless a written request is received.**

What is the ICU, USASF, IASF cancellation policy?

For cancellations received after 14 March 2020 all monies will be refunded with the exception of the \$200 per person deposit. For cancellations received after 12 April 2020 will result in full forfeiture of all monies paid.

If athletes register as commuters, can we use Championship bus transportation?

No. Transportation is only provided for those purchasing the hotel travel package.